

TERMS & CONDITIONS

LIZZIE GRIFFITHS HAIR & MAKE-UP

Payment

To secure your wedding date a £100 booking fee is required. If there are more than two artists allocated to your wedding there will be an additional £50 booking fee each artist after two artists. All booking fees are non-refundable or non-transferable.

The booking fee will be subtracted from the final wedding day balance

Important: By financially securing the wedding date by paying your booking fee, you are accepting these terms and conditions and agreeing to be bound by them.

We accept bank transfer as our preferred method of payment.

Bank Details

Miss E A Griffiths | sort code: 110876 | account number 10395667

Trial - Payment for the trial services is to be paid in full by bank transfer at least fourteen days before the trial date.

Wedding Day - Payment for the wedding day services is to be paid by bank transfer at least fourteen days before the wedding date (less the booking fee previously paid).

We will not attend the Trial or the Wedding if payment in full has not been paid as stipulated above.

Your Artist(s)

All our hair and make-up artists are self-employed and each has her own public liability insurance.

Your wedding artist or artists are paid by Lizzie Griffiths – Hair & Make-up

Minimum Booking

Below shows the minimum amount of services that must be booked per individual artist on the wedding day. With the exception of booking Lizzie for the Luxe or Ultimate packages which are bride only packages.

Please note that once the services and fees for the wedding day are agreed by you paying your booking fee, this will now be the minimum set charge for the wedding day even if your requirements are cancelled before the wedding day. This is because we have reserved artists for that date who may have turned down other work and with whom we have also agreed fees.

One Artist attending:

Bride and one other person – Hair and make-up

Bride and three other persons – Hair only

Bride and three other persons – Make-up only

Two Artists attending:

Bride and three other persons – Hair and make-up

Bride and seven other persons – Hair only

Bride and seven other persons – Make-up only

Three Artists attending:

Bride and five other persons – Hair and make-up

Bride and eleven other persons – Hair only

Bride and eleven other persons – Make-up only

Four Artists attending:

Bride and seven other persons – Hair & Make-up

Bride and fifteen other persons – Hair only

Bride and fifteen other persons – Make-up only

Trials

Trials are carried out Monday to Thursday in the daytime at 10am or 1pm. If your trial is going to be carried out at Head Office Creative Hair Studios in Wrexham trials are available on a Wednesday only at 10am or 1pm. Lizzie is only available on these days and times for trials. On occasions our other artists may be able to accommodate trials outside these hours if they are given plenty of notice, but we cannot guarantee that.

We allow the following times for the services at the trial:

Bride Hair or Make-up - up to 1.5 hours

Bride Hair and Make-up - up to 3 hours

Additional Hair or Make-up - up to 1 hour

Additional Hair and Make-up - up to 2 hours

For every half hour over the above times, there will be an additional £20 charge applied which is subject to the artist's availability on the day of the trial.

Further trials on another date will be charged at full price again.

The client is still liable to pay for the hair and makeup trial even if she does not want to proceed with booking the artist for her wedding.

We recommend that you have your trial 2 to 6 months before the wedding date.

Changes to Sessions

If you wish to add services to the original booking, we will do our very best to accommodate this, but we cannot guarantee being able to do so.

All proposed changes to any services must be notified in writing by email.

Change of Location

If the location for the trial or wedding changes, travel charges will be recalculated.

Please note that with a change of location, the artist or artists reserve the right to cancel and under these circumstances we will do our best to arrange another artist. However, this is very unlikely and would only happen if it was a considerable distance from the original location.

All location changes must be notified in writing by email.

Location change on wedding day

This arrangement can be facilitated on the condition that the two specified locations are situated within a 5-mile proximity, accompanied by an application of a fee amounting to £60 per artist. With the exception that Lizzie will change location on the Luxe and Ultimate packages providing it is within a 5-mile proximity.

Responsibility of the client

By booking the service the client is accepting full responsibility for any skin reactions or allergies for herself and anyone in her party.

It is the client's responsibility to inform the artist of any allergies, medical conditions or sensitivities. All brushes and makeup products are kept sanitary and are sanitized between every makeup application. Any skin condition should be reported by the client to the artist prior to application and, if need be, a sample test of makeup may be performed on the skin to test reaction. Client(s) agree to release the beauty artist from liability for any skin complications due to allergic reactions.

If any of your bridal party, wedding guests or other wedding vendors display abusive or offensive behaviour or make Lizzie or any other artist feel uncomfortable in any way, we have the right to terminate the contract immediately without refund.

Delays on the Wedding Day

If we experience unforeseen delays on the day which are out of our control owing to clients being late/not being ready when we need them or by not following our instructions to carry out relaxed and efficient work, refunds will not be given.

If one or more services are forfeited as a result, then no compensation will be offered if we overrun.

If you are aware of factors which could delay or hinder our journey, then please advise us as soon as possible so that we can factor this into our route.

No refund or compensation can be offered for delays caused by other wedding vendors, guests or members of the bridal party.

If you suspect any member of your bridal party may pose as a challenge in any way, she is encouraged to have a trial to avoid potential delays on the day.

We are aware that timeliness is very important on a wedding day, but in the unlikely event that we are delayed due to unforeseeable heavy traffic/any other unforeseen circumstance, forfeited services will be refunded.

Photographs

We may use photographs for publicity purposes which include, but are not limited to, the artist's websites and social media. If you do not wish us to use any photographs from your wedding of you and your party, please advise us of this by email. We never use photographs taken on the trial.

Cancellations

If the booking is cancelled by you, the following shall be payable to us: -

Within 28 days of the Wedding Date - full fee less booking fee

29 - 60 days before the wedding date - 75 % of fee payable less booking fee

61 - 90 days before the wedding date - 50% of fee payable less booking fee

over 91 days - loss of booking fee

All cancellations must be notified in writing by email.

In the very unlikely event that we cancel a booking (unless we do so because of a breach of our agreement by you), a full refund will be made of any amount(s) previously paid by you for both the trial and wedding booking.